

Access to Care (AC) Section

BOX_00A

=====

```
-----  
| THE AC SECTION IS ASKED IN ROUNDS 2 AND 4 ONLY. |  
| IF IT IS ROUND 1, 3, OR 5, CONTINUE TO THE NEXT |  
| SECTION. |  
-----
```

BOX_00

=====

```
-----  
| CONTEXT HEADER DISPLAY INSTRUCTIONS: |  
| DISPLAY PERS.FULLNAME, PROV.LORPNAME |  
-----
```

AC01

=====

OMITTED.

AC02

=====

OMITTED.

AC02A

=====

OMITTED.

LOOP_01A

=====

OMITTED.

NAV_AC01A

=====

OMITTED.

AC03

=====

OMITTED.

AC04

=====

OMITTED.

END_LP01A
=====

OMITTED.

LOOP_01
=====

| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK |
NAV_AC01 - END_LP01

| LOOP DEFINITION: LOOP_01 COLLECTS THE NAME OF |
| THE USUAL SOURCE OF CARE PROVIDER, IF ANY, FOR |
| EACH CURRENT RU MEMBER. THIS LOOP CYCLES ON |
| PERSONS WHO MEET THE FOLLOWING CONDITIONS: |
| |
| - PERSON IS A CURRENT RU MEMBER |
| - PERSON IS NOT DECEASED |
- PERSON IS NOT INSTITUTIONALIZED

| NAVIGATOR DETAILS: LOOP_01 USES NAV_AC01 TO |
CONTROL THE FLOW OF THE LOOP.

NAV_AC01
=====

SERIES: Identifying USC Provider (e.g., provider's name,
transportation mode, provider's specialty and race)

USE THE LINKS BELOW TO COMPLETE ALL QUESTIONS WITHIN THIS SERIES.

WHEN ALL LINKS ARE MARKED "**DONE**," USE [Continue Interview] TO GO
PAST THIS SERIES.

IF NEEDED, [Previous Page] WILL TAKE YOU TO QUESTIONS BEFORE THIS
SERIES.

RU Member

- | | |
|--|-------------|
| [1. First Name, [Middle Name], Last Name-65] | [Status-25] |
| [2. First Name, [Middle Name], Last Name-65] | [Status-25] |
| [3. First Name, [Middle Name], Last Name-65] | [Status-25] |

| ROSTER DETAILS: |
| COL # 1 HEADER: RU MEMBER |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
| AND LAST NAMES (PERS.FULLNAME) |
| COL # 2 HEADER: EMPTY |
| INSTRUCTIONS: DISPLAY THE MOST CURRENT NAVIGATOR |
| STATUS FOR EACH RU MEMBER EACH TIME THE NAVIGATOR |
IS PRESENTED

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. SELECT ALLOWED. |
| |
| 2. MULTIPLE SELECT, ADD, DELETE, AND EDIT |
DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL PERSONS ON THE RU-MEMBERS-ROSTER |
| EXCLUDING DECEASED AND INSTITUTIONALIZED RU |
MEMBERS.

CONTINUE WITH AC05 FOR SELECTED RU MEMBER

AC05

====

{PERSON'S FIRST MIDDLE AND LAST NAME}

Is there a particular doctor's office, clinic, health center, or other place that {you/{PERSON}} usually {go/goes} if {you/he/she} {are/is} sick or {need/needs} advice about {your/his/her} health?

YES	1	{AC09}
NO	2	{AC07}
MORE THAN ONE PLACE	3	{AC06}
REF	-7	{END_LP01}
DK	-8	{END_LP01}

[Code One]

HELP AVAILABLE FOR DEFINITION OF USUAL SOURCE OF
HEALTH CARE.

AC06

====

{PERSON'S FIRST MIDDLE AND LAST NAME}

Would {you/{PERSON}} go to one of these places first or most often if {you/he/she} {are/is} sick?

YES	1	{AC09}
NO	2	{AC07}
REF	-7	{END_LP01}
DK	-8	{END_LP01}

AC07
=====

{PERSON'S FIRST MIDDLE AND LAST NAME}

What is the **main** reason {you/{PERSON}} {do/does} not have a usual source of health care?

SELDOM OR NEVER GETS SICK	1	{AC08}
RECENTLY MOVED INTO AREA	2	{AC08}
DON'T KNOW WHERE TO GO FOR CARE	3	{AC08}
USUAL SOURCE OF MEDICAL CARE IN THIS AREA IS NO LONGER AVAILABLE	4	{AC08}
CAN'T FIND A PROVIDER WHO SPEAKS {YOUR/HIS/HER} LANGUAGE	5	{AC08}
LIKES TO GO TO DIFFERENT PLACES FOR DIFFERENT HEALTH NEEDS	6	{AC08}
JUST CHANGED INSURANCE PLANS	7	{AC08}
DON'T USE DOCTORS/TREAT MYSELF	8	{AC08}
COST OF MEDICAL CARE	9	{AC08}
NO HEALTH INSURANCE	10	{AC08}
OTHER REASON	91	{AC07OV}
REF	-7	{END_LP01}
DK	-8	{END_LP01}

[Code One]

HELP AVAILABLE FOR DEFINITION OF USUAL SOURCE OF
HEALTH CARE.

AC07OV
=====

ENTER OTHER REASON:

[Enter Other Specify]		{AC08}
REF	-7	{AC08}
DK	-8	{AC08}

AC08

=====

{PERSON'S FIRST MIDDLE AND LAST NAME}

What are the other reasons {you/{PERSON}} {do/does} not have a usual source of health care?

CHECK ALL THAT APPLY.

NO OTHER REASONS	0	{END_LP01}
SELDOM OR NEVER GETS SICK	1	
RECENTLY MOVED INTO AREA	2	
DON'T KNOW WHERE TO GO FOR CARE	3	
USUAL SOURCE OF MEDICAL CARE IN THIS AREA IS NO LONGER AVAILABLE	4	
CAN'T FIND A PROVIDER WHO SPEAKS {YOUR/HIS/HER} LANGUAGE	5	
LIKES TO GO TO DIFFERENT PLACES FOR DIFFERENT HEALTH NEEDS	6	
JUST CHANGED INSURANCE PLANS	7	
DON'T USE DOCTORS/TREAT MYSELF	8	
COST OF MEDICAL CARE	9	
NO HEALTH INSURANCE	10	
OTHER REASON	91	{AC08OV}
REF	-7	{END_LP01}
DK	-8	{END_LP01}

[Code All That Apply]

HELP AVAILABLE FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.

| IF 'RF' (REFUSED) OR 'DK' (DON'T KNOW) IS |
| SELECTED, CAPI SHOULD CODE AS '0' (NO OTHER |
REASONS).

| FOR SPECIFICATION PURPOSES ONLY: CAPI DOES NOT |
| ALLOW CODES '0' (NO OTHER REASONS), 'RF' |
| (REFUSED), OR 'DK' (DON'T KNOW) IN COMBINATION |
WITH ANY OTHER CODES.

| IF CODED '91' (OTHER REASON) ALONE OR IN |
| COMBINATION WITH OTHER CODES, CONTINUE WITH AC08OV |
(NOTE THAT AC08OV IS AN OVERLAY ON AC08.)

OTHERWISE, GO TO END_LP01

AC08OV

=====

ENTER OTHER REASON:

[Enter Other Specify] {END_LP01}
REF -7 {END_LP01}
DK -8 {END_LP01}

AC09

=====

{PERSON'S FIRST MIDDLE AND LAST NAME}

Please give me the name of the medical person, doctor's office, clinic, health center, or other place that {you/{PERSON}} usually {go/goes} if {you/he/she} {are/is} sick or {need/needs} advice about {your/his/her} health.

If possible, give me the name of the **particular person** that {you/he/she} usually {see/sees}.

PRESS ENTER OR SELECT NEXT PAGE TO CONTINUE.

HELP AVAILABLE FOR DEFINITION OF USUAL SOURCE OF
HEALTH CARE.

| BEGINNING IN PANEL 12, ROUND 4 AND PANEL 13, |
| ROUND 2, AC09 AND PV01 WERE REVISED TO PROMPT |
| RESPONDENTS TO NAME A PERSON-PROVIDER AS THE USC |
| PROVIDER IF POSSIBLE. THE DATA AT VARIABLE |
| PROVTY42 IS EXPECTED TO CHANGE SIGNIFICANTLY |
BASED ON THIS NEW WORDING AND PROBING.

BOX_01
=====

ASK THE PROVIDER ROSTER (PV) SECTION

| AT THE COMPLETION OF THE PROVIDER ROSTER (PV) |
SECTION, CONTINUE WITH BOX_02

BOX_02
=====

| FLAG THE PROVIDER ADDED OR SELECTED AS THE 'USC |
| (USUAL SOURCE OF CARE) PROVIDER' FOR THIS PERSON |
FOR THIS PARTICULAR ROUND.

| IF THIS USC PROVIDER IS FLAGGED AS 'FACILITY- |
| TYPE-PROVIDER' OR AS 'PERSON-IN-FACILITY-PROVIDER' |
| AND AC11 WAS NOT ALREADY ASKED FOR THIS USC |
PROVIDER IN AN EARLIER LOOP, GO TO AC11

| OTHERWISE, (THAT IS, IF THIS USC PROVIDER IS |
| FLAGGED AS 'PERSON-TYPE-PROVIDER' OR IF THIS USC |
| PROVIDER IS FLAGGED AS 'FACILITY-TYPE-PROVIDER' |
| OR AS 'PERSON-IN-FACILITY-PROVIDER' AND AC11 HAS |
| ALREADY BEEN ASKED FOR THIS USC PROVIDER), GO TO |
AC13

AC10
=====

OMITTED.

AC11
=====

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE
PROVIDER.....}

ASK IF NOT OBVIOUS.

{Is {PROVIDER}/Does {PROVIDER} work at} a clinic in a hospital, a
hospital outpatient department, an emergency room at a hospital, or
some other kind of place?

HOSPITAL CLINIC OR OUTPATIENT
DEPARTMENT 1 {AC13}
HOSPITAL EMERGENCY ROOM 2 {AC13}
OTHER KIND OF PLACE 3 {AC13}
REF -7 {AC13}
DK -8 {AC13}

[Code One]

HELP AVAILABLE FOR DEFINITIONS OF ANSWER CATEGORIES.

| DISPLAY 'Is {PROVIDER}' IF USC PROVIDER IS FLAGGED |
| AS 'FACILITY-TYPE-PROVIDER'. DISPLAY 'Does |
| {PROVIDER} work at' IF USC PROVIDER IS FLAGGED AS |
'PERSON-IN-FACILITY-PROVIDER'.

| NOTE: FOR QUESTIONS AC11 - AC20, THE CONTEXT |
| HEADER WILL DISPLAY THE PERSON-PROVIDER NAME IF |
| THE USC PROVIDER BEING ASKED ABOUT IS FLAGGED AS |
| 'PERSON-TYPE-PROVIDER' OR 'PERSON-IN-FACILITY- |
| PROVIDER'. IF THE USC PROVIDER BEING ASKED ABOUT |
| IS FLAGGED AS 'FACILITY-TYPE-PROVIDER', THE |
| CONTEXT HEADER WILL DISPLAY THE FACILITY-PROVIDER |
NAME.

AC12
=====

OMITTED.

AC13
=====

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE
PROVIDER.....}

How long does it usually take {you/{PERSON}} to get to {PROVIDER}?

LESS THAN 15 MINUTES	1	{BOX_03}
15 TO 30 MINUTES	2	{BOX_03}
31 TO 60 MINUTES (1 HOUR)	3	{BOX_03}
61 TO 90 MINUTES	4	{BOX_03}
91 TO 120 MINUTES (2 HOURS)	5	{BOX_03}
MORE THAN 120 MINUTES (2 HOURS)	6	{BOX_03}
REF	-7	{BOX_03}
DK	-8	{BOX_03}

[Code One]

AC14
=====

OMITTED.

BOX_03
=====

| IF THIS USC PROVIDER IS FLAGGED AS 'PERSON-
| TYPE-PROVIDER' OR 'PERSON-IN-FACILITY-PROVIDER' |
| AND AC15 WAS NOT ALREADY ASKED FOR THIS USC |
PROVIDER IN AN EARLIER LOOP, CONTINUE WITH AC15

OTHERWISE, GO TO END_LP01

AC15
=====

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE
PROVIDER.....}

Is {PROVIDER} a medical doctor?

YES 1 {AC17}
NO 2 {AC16}
REF -7 {AC18}
DK -8 {AC18}

HELP AVAILABLE FOR DEFINITION OF MEDICAL DOCTOR.

AC16
=====

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE
PROVIDER.....}

Is {PROVIDER} a nurse, nurse practitioner, physician's assistant,
midwife, or some other kind of person?

SELECT 'CHIROPRACTOR' IF CHIROPRACTOR VOLUNTEERED AS TYPE OF
MEDICAL PERSON.

NURSE 1 {AC18}
NURSE PRACTITIONER 2 {AC18}
PHYSICIAN'S ASSISTANT 3 {AC18}
MIDWIFE 4 {AC18}
CHIROPRACTOR 5 {AC18}
OTHER 91 {AC16OV}
REF -7 {AC18}
DK -8 {AC18}

[Code One]

HELP AVAILABLE FOR DEFINITIONS OF ANSWER CATEGORIES.

AC16OV
=====

OTHER:

[Enter Other Specify] {AC18}
REF -7 {AC18}
DK -8 {AC18}

AC17
=====

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE
PROVIDER.....}

What is {PROVIDER}'s specialty?

GENERAL/FAMILY PRACTICE	1	{AC18}
INTERNAL MEDICINE	2	{AC18}
PEDIATRICS	3	{AC18}
OB/GYN	4	{AC18}
SURGERY	5	{AC18}
CHIROPRACTOR	6	{AC18}
CARDIOLOGIST	7	{AC18}
DOCTOR OF OSTEOPATHY.....	8	{AC18}
OTHER	91	{AC17OV}
REF	-7	{AC18}
DK	-8	{AC18}

[Code One]

AC17OV
=====

OTHER:

[Enter Other Specify]		{AC18}
REF	-7	{AC18}
DK	-8	{AC18}

AC18
=====

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE
PROVIDER.....}

Is {PROVIDER} Hispanic or Latino?

YES	1	{AC19}
NO	2	{AC19}
REF	-7	{AC19}
DK	-8	{AC19}

AC19
=====

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE
PROVIDER.....}

SHOW CARD AC-2.

What is {PROVIDER}'s race?

CHECK ALL THAT APPLY.

WHITE	1	{AC20}
BLACK/AFRICAN AMERICAN	2	{AC20}
ASIAN	3	{AC20}
INDIAN/NATIVE AMERICAN/ALASKA NATIVE ...	4	{AC20}
OTHER PACIFIC ISLANDER	5	{AC20}
SOME OTHER RACE	91	{AC20}
REF	-7	{AC20}
DK	-8	{AC20}

[Code All That Apply]

AC190V
=====

OMITTED.

AC20
=====

{PERSON'S FIRST MIDDLE AND LAST NAME} {NAME OF MEDICAL CARE
PROVIDER.....}

Is {PROVIDER} male or female?

MALE	1	{END_LP01}
FEMALE	2	{END_LP01}
REF	-7	{END_LP01}
DK	-8	{END_LP01}

[Code One]

END_LP01
=====

| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION

| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
END LOOP_01 AND CONTINUE WITH BOX_04

BOX_04
=====

| IF AT LEAST ONE PROVIDER FLAGGED AS 'USC PROVIDER' |
| ON THE RU-MEDICAL-PROVIDERS-ROSTER, CONTINUE WITH |
IntroUSCP

OTHERWISE, GO TO AC32A

IntroUSCP
=====

THE NEXT QUESTIONS WILL ONLY BE ASKED ONCE ABOUT
EACH USUAL SOURCE OF CARE PROVIDER.

PRESS ENTER OR SELECT NEXT PAGE TO CONTINUE.

CONTINUE WITH LOOP_02

LOOP_02
=====

| FOR EACH ELEMENT IN THE RU-MEDICAL-PROVIDERS- |
ROSTER, ASK NAV_AC02 - END_LP02

| LOOP DEFINITION: LOOP_02 COLLECTS DETAILED |
| INFORMATION ON EACH UNIQUE USUAL SOURCE OF CARE |
| PROVIDER IDENTIFIED FOR THIS RU. THIS LOOP CYCLES |
| ON PROVIDERS WHO MEET THE FOLLOWING CONDITION: |
| |
| - PROVIDER FLAGGED AS 'USC PROVIDER' DURING THE |
CURRENT ROUND FOR A CURRENT RU MEMBER.

| NOTE: IF THE USC PROVIDER BEING LOOPED ON IS |
| FLAGGED AS 'PERSON-TYPE-PROVIDER' OR 'PERSON-IN- |
| FACILITY-PROVIDER' THE CONTEXT HEADER IN LOOP_02 |
| WILL DISPLAY THE PERSON-PROVIDER NAME. IF THE USC |
| PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY- |
| TYPE-PROVIDER' THE CONTEXT HEADER IN LOOP_02 WILL |
DISPLAY THE FACILITY-PROVIDER NAME.

| NAVIGATOR DETAILS: LOOP_02 USES NAV_AC02 TO |
CONTROL THE FLOW OF THE LOOP.

NAV_AC02
=====

SERIES: USC Provider Detail (e.g., experience with provider, provider hours, satisfaction with provider's care)

USE THE LINKS BELOW TO COMPLETE ALL QUESTIONS WITHIN THIS SERIES.

WHEN ALL LINKS ARE MARKED "**DONE**," USE [Continue Interview] TO GO PAST THIS SERIES.

IF NEEDED, [Previous Page] WILL TAKE YOU TO QUESTIONS BEFORE THIS SERIES.

USC Provider

- | | |
|-----------------------------------|-------------|
| [1. Provider or Facility Name-30] | [Status-25] |
| [2. Provider or Facility Name-30] | [Status-25] |
| [3. Provider or Facility Name-30] | [Status-25] |

| ROSTER DETAILS: |
| COL # 1 HEADER: USC PROVIDER |
| INSTRUCTIONS: DISPLAY PROVIDER FIRST INITIAL AND |
| LAST NAME IF PERSON-PROVIDER OR PERSON-IN-FACILITY |
| PROVIDER. DISPLAY FACILITY NAME IF FACILITY- |
| PROVIDER. |
| COL # 2 HEADER: EMPTY |
| INSTRUCTIONS: DISPLAY THE MOST CURRENT NAVIGATOR |
| STATUS FOR EACH PROVIDER EACH TIME THE NAVIGATOR |
IS PRESENTED

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEDICAL-PROVIDERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. SELECT ALLOWED. |
| |
| 2. MULTIPLE SELECT, ADD, DELETE, AND EDIT |
DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL PROVIDERS WHO MEET THE FOLLOWING |
| CONDITIONS: |
| - PROVIDER FLAGGED AS 'USC PROVIDER' DURING THE |
CURRENT ROUND FOR A CURRENT RU MEMBER.

CONTINUE WITH AC21 FOR SELECTED PROVIDER.

AC21
====

{NAME OF MEDICAL CARE PROVIDER.....}

The next few questions ask about the experience (READ NAME(S) BELOW) (have/has) had with {PROVIDER}. Please think about their overall experiences when answering the following questions.

IF ONLY CHILDREN ARE DISPLAYED BELOW, USE THE PRONOUN 'YOU' OR THE PARENT'S NAME.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

PRESS ENTER OR SELECT NEXT PAGE TO CONTINUE.

CONTINUE WITH AC22

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR DISPLAY.

| ROSTER BEHAVIOR: |
1. SELECT, ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL PERSONS ON THE RU-MEMBERS-ROSTER |
| WHO IDENTIFIED PROVIDER BEING ASKED ABOUT AS |
PERSON'S USC PROVIDER FOR THE CURRENT ROUND.

AC22
=====

{NAME OF MEDICAL CARE PROVIDER.....}

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

Is {PROVIDER} the {person/place} (READ NAME(S) ABOVE) would go to
for ...

YES = 1
NO = 2
RF = -7
DK = -8

AC22_01
=====

a. New health problems? ()

AC22_02
=====

b. Preventive health care, such as general
checkups, examinations, and immunizations? ()

AC22_03
=====

c. Referrals to other health professionals when
needed? ()

AC22_04
=====

d. Ongoing health problems? ()

HELP AVAILABLE FOR DEFINITION OF PREVENTIVE HEALTH CARE
AND REFERRAL.

| DISPLAY 'person' IF THE USC PROVIDER BEING LOOPED |
| ON IS FLAGGED AS 'PERSON-TYPE-PROVIDER' OR |
| 'PERSON-IN-FACILITY-PROVIDER'. DISPLAY 'place' IF |
| USC PROVIDER BEING LOOPED ON IS FLAGGED AS |
'FACILITY-TYPE-PROVIDER'.

| ALLOW '-7' (REFUSED) AND '-8' (DON'T KNOW) ON ALL |
FORM ITEMS.

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR DISPLAY.

| ROSTER BEHAVIOR: |
1. SELECT, ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL PERSONS ON THE RU-MEMBERS-ROSTER |
| WHO IDENTIFIED PROVIDER BEING ASKED ABOUT AS |
PERSON'S USC PROVIDER FOR THE CURRENT ROUND.

AC23
=====

{NAME OF MEDICAL CARE PROVIDER.....}

SHOW CARD AC-1.

How difficult is it to contact {a medical person at} {PROVIDER} during regular business hours over the telephone about a health problem?

Would you say it is ...

very difficult,	1
somewhat difficult,	2
not too difficult, or	3
not at all difficult?	4
REF	-7
DK	-8

[Code One]

| DISPLAY 'a medical person at' IF USC PROVIDER |
| BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE- |
PROVIDER'. OTHERWISE, USE A NULL DISPLAY.

| IF AC11 WAS CODED '2' (HOSPITAL EMERGENCY ROOM) |
FOR THIS USC PROVIDER, GO TO AC25

OTHERWISE, CONTINUE WITH AC24

AC24
=====

{NAME OF MEDICAL CARE PROVIDER.....}

Does {PROVIDER} have office hours at night or on weekends?

YES	1	{AC25}
NO	2	{AC25}
REF	-7	{AC25}
DK	-8	{AC25}

AC25
=====

{NAME OF MEDICAL CARE PROVIDER.....}

SHOW CARD AC-1.

How difficult is it to contact {a medical person at} {PROVIDER}
after their regular hours in case of urgent medical needs?

Would you say it is ...

very difficult,	1	{AC26}
somewhat difficult,	2	{AC26}
not too difficult, or	3	{AC26}
not at all difficult?	4	{AC26}
REF	-7	{AC26}
DK	-8	{AC26}

[Code One]

| DISPLAY 'a medical person at' IF USC PROVIDER |
| BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE- |
PROVIDER'. OTHERWISE, USE A NULL DISPLAY.

AC26
=====

{NAME OF MEDICAL CARE PROVIDER.....}

Does {someone at} {PROVIDER} usually ask about prescription
medications and treatments other doctors may give them?

YES	1	{AC27}
NO	2	{AC27}
REF	-7	{AC27}
DK	-8	{AC27}

| DISPLAY 'someone at' IF USC PROVIDER BEING LOOPED |
| ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER'. |
OTHERWISE, USE A NULL DISPLAY.

AC27
=====

{NAME OF MEDICAL CARE PROVIDER.....}

SHOW CARD AC-3.

Thinking about the types of medical, traditional and alternative treatments that (READ NAME(S) BELOW) (is/are) are happy with, how often does {a medical person at} {PROVIDER} show respect for these treatments?

Would you say...

IF ONLY CHILDREN ARE DISPLAYED BELOW, USE THE PRONOUN 'YOU' OR THE PARENT'S NAME.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

never, 1 {AC28}
sometimes, 2 {AC28}
usually, or 3 {AC28}
always? 4 {AC28}
REF -7 {AC28}
DK -8 {AC28}

[Code One]

| DISPLAY 'a medical person at' IF USC PROVIDER |
| BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE- |
PROVIDER.' OTHERWISE, USE A NULL DISPLAY.

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

```
-----  
| ROSTER DEFINITION: |  
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR DISPLAY. |  
-----  
  
-----  
| ROSTER BEHAVIOR: |  
| 1. SELECT, ADD, DELETE, AND EDIT DISALLOWED. |  
-----  
  
-----  
| ROSTER FILTER: |  
| DISPLAY ALL PERSONS ON THE RU-MEMBERS-ROSTER |  
| WHO IDENTIFIED PROVIDER BEING ASKED ABOUT AS |  
| PERSON'S USC PROVIDER FOR THE CURRENT ROUND. |  
-----
```

AC28
=====

{NAME OF MEDICAL CARE PROVIDER.....}

SHOW CARD AC-3.

If there were a choice between treatments, how often would {a medical person at} {PROVIDER} ask (READ NAME(S) BELOW) to help make the decision?

Would you say...

IF ONLY CHILDREN ARE DISPLAYED BELOW, USE THE PRONOUN 'YOU' OR THE PARENT'S NAME.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

never, 1 {AC30}
sometimes, 2 {AC30}
usually, or 3 {AC30}
always? 4 {AC30}
REF -7 {AC30}
DK -8 {AC30}

[Code One]


```
-----  
| DISPLAY 'a medical person at' IF USC PROVIDER |  
| BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE- |  
| PROVIDER'. OTHERWISE, USE A NULL DISPLAY. |  
-----
```

```
-----  
| ROSTER DETAILS: |  
| TITLE: RU_MEMBERS_1 |  
| |  
| COL # 1 HEADER: NAME |  
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |  
| AND LAST NAMES (PERS.FULLNAME) |  
-----
```

```
-----  
| ROSTER DEFINITION: |  
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR DISPLAY. |  
-----
```

```
-----  
| ROSTER BEHAVIOR: |  
| 1. SELECT, ADD, DELETE, AND EDIT DISALLOWED. |  
-----
```

```
-----  
| ROSTER FILTER: |  
| DISPLAY ALL PERSONS ON THE RU-MEMBERS-ROSTER |  
| WHO IDENTIFIED PROVIDER BEING ASKED ABOUT AS |  
| PERSON'S USC PROVIDER FOR THE CURRENT ROUND. |  
-----
```

AC29

====

OMITTED.

AC30

====

{NAME OF MEDICAL CARE PROVIDER.....}

Does {a medical person at} {PROVIDER} present and explain all options
to (READ NAME(S) BELOW)?

IF ONLY CHILDREN ARE DISPLAYED BELOW, USE THE PRONOUN 'YOU' OR THE
PARENT'S NAME.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

YES 1 {BOX_05}
NO 2 {BOX_05}
REF -7 {BOX_05}
DK -8 {BOX_05}

| DISPLAY 'a medical person at' IF USC PROVIDER |
| BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE- |
PROVIDER.' OTHERWISE, USE A NULL DISPLAY.

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR DISPLAY.

| ROSTER BEHAVIOR: |
1. SELECT, ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL PERSONS ON THE RU-MEMBERS-ROSTER |
| WHO IDENTIFIED PROVIDER BEING ASKED ABOUT AS |
PERSON'S USC PROVIDER FOR THE CURRENT ROUND.

BOX_05
=====

| IF RE102B WAS CODED '3' (NOT WELL) OR '4' (NOT AT |
| ALL) FOR AT LEAST ONE RU MEMBER IN ANY ROUND AND |
| PERSON IDENTIFIED THIS USC PROVIDER AS THEIR USC |
| PROVIDER (AC05 IS SET TO '1' OR AC06 IS SET TO |
'1'), CONTINUE WITH AC31

OTHERWISE, GO TO END_LP02

AC31
=====

{NAME OF MEDICAL CARE PROVIDER.....}

Does {someone at} {PROVIDER} speak the language (READ NAME(S) BELOW)
prefer(s) or provide translator services for them?

IF ONLY CHILDREN ARE DISPLAYED BELOW, USE THE PRONOUN 'YOU' OR THE
PARENT'S NAME.

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

YES 1 {END_LP02}
NO 2 {END_LP02}
REF -7 {END_LP02}
DK -8 {END_LP02}

| DISPLAY 'someone at' IF USC PROVIDER BEING LOOPED |
| ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER.' |
OTHERWISE, USE A NULL DISPLAY.

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR DISPLAY.

| ROSTER BEHAVIOR: |
1. SELECT, ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL PERSONS ON THE RU-MEMBERS-ROSTER |
| WHO |
| - IDENTIFIED PROVIDER BEING ASKED ABOUT AS |
| PERSON'S USC PROVIDER FOR THE CURRENT ROUND |
| AND |
| - RE102B WAS CODED '3' (NOT WELL) OR '4' (NOT AT |
ALL) FOR THIS PERSON IN ANY ROUND.

END_LP02

=====

| CYCLE ON NEXT PROVIDER IN THE RU-MEDICAL- |
| PROVIDERS-ROSTER WHO MEETS THE CONDITIONS STATED |
IN THE LOOP DEFINITION.

| IF NO OTHER PROVIDERS MEET THE STATED CONDITIONS, |
END LOOP_02 AND CONTINUE WITH AC32A

AC32A
=====

When answering the next few questions, do not include dental care and prescription medicines.

In the last 12 months, did anyone in the family or a doctor believe they needed any **medical** care, tests, or treatment?

YES 1 {AC32}
NO 2 {AC40A}
REF -7 {AC40A}
DK -8 {AC40A}

AC32
=====

In the last 12 months, was anyone in the family **unable to obtain medical** care, tests, or treatments they or a doctor believed necessary?

YES 1
NO 2 {AC36}
REF -7 {AC36}
DK -8 {AC36}

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, |
| AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR |
MEDICAL CARE' AT AC33 BY CAPI.

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, GO TO |
LOOP_03

| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE |
WITH AC33

AC33
=====

Who was that?

PROBE: Was anyone else in the family unable to get **medical** care, tests, or treatments they or a doctor believed necessary?

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

| IF THE ONLY PERSON SELECTED IS DECEASED OR |
INSTITUTIONALIZED, GO TO AC36

OTHERWISE, CONTINUE WITH LOOP_03

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. MULTIPLE SELECT ALLOWED. |
2. ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
NO FILTER; DISPLAY ALL.

LOOP_03
=====

| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK |
NAV_AC03 - END_LP03

| LOOP DEFINITION: LOOP_03 COLLECTS THE MAIN REASON |
| AND THE PROBLEM WITH THE UNMET NEED FOR MEDICAL |
| CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE |
| FOLLOWING CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD AN UNMET NEED FOR MEDICAL CARE (I.E., |
PERSON WAS SELECTED AT AC33)

| NAVIGATOR DETAILS: LOOP_03 USES NAV_AC03 TO |
CONTROL THE FLOW OF THE LOOP.

NAV_AC03
=====

SERIES: Reason for Being Unable to Obtain Medical Care

USE THE LINKS BELOW TO COMPLETE ALL QUESTIONS WITHIN THIS SERIES.

WHEN ALL LINKS ARE MARKED "**DONE**," USE [Continue Interview] TO GO PAST THIS SERIES.

IF NEEDED, [Previous Page] WILL TAKE YOU TO QUESTIONS BEFORE THIS SERIES.

RU Member

[1. First Name, [Middle Name], Last Name-65]	[Status-25]
[2. First Name, [Middle Name], Last Name-65]	[Status-25]
[3. First Name, [Middle Name], Last Name-65]	[Status-25]

| ROSTER DETAILS: |
| COL # 1 HEADER: RU MEMBER |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
| AND LAST NAMES (PERS.FULLNAME) |
| COL # 2 HEADER: EMPTY |
| INSTRUCTIONS: DISPLAY THE MOST CURRENT NAVIGATOR |
| STATUS FOR EACH RU MEMBER EACH TIME THE NAVIGATOR |
IS PRESENTED

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. SELECT ALLOWED. |
| |
| 2. MULTIPLE SELECT, ADD, DELETE, AND EDIT |
DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL RU MEMBERS WHO MEET THE FOLLOWING |
| CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD AN UNMET NEED FOR MEDICAL CARE (I.E., |
PERSON WAS SELECTED AT AC33)

CONTINUE WITH AC34 FOR SELECTED RU MEMBER

AC34
=====

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason {you/{PERSON}} {were/was} unable to get **medical** care, tests, or treatments {you/he/she} or a doctor believed necessary?

- COULDN'T AFFORD CARE 1 {END_LP03}
- INSURANCE COMPANY WOULDN'T APPROVE,
COVER, OR PAY FOR CARE 2 {END_LP03}
- DOCTOR REFUSED TO ACCEPT FAMILY'S
INSURANCE PLAN 3 {END_LP03}
- PROBLEMS GETTING TO DOCTOR'S OFFICE 4 {END_LP03}
- DIFFERENT LANGUAGE 5 {END_LP03}
- COULDN'T GET TIME OFF WORK 6 {END_LP03}
- DIDN'T KNOW WHERE TO GO TO GET CARE 7 {END_LP03}
- WAS REFUSED SERVICES 8 {END_LP03}
- COULDN'T GET CHILD CARE 9 {END_LP03}
- DIDN'T HAVE TIME OR TOOK TOO LONG 10 {END_LP03}
- OTHER 91 {END_LP03}
- REF -7 {END_LP03}
- DK -8 {END_LP03}

[Code One]

AC35
=====

OMITTED.

END_LP03
=====

| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION

| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
END LOOP_03 AND CONTINUE WITH AC36

AC36

====

In the last 12 months, was anyone in the family **delayed** in getting **medical** care, tests, or treatments they or a doctor believed necessary?

YES 1
NO 2 {AC40A}
REF -7 {AC40A}
DK -8 {AC40A}

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, |
| AUTOMATICALLY CODE PERSON AS 'DELAY IN RECEIVING |
MEDICAL CARE' AT AC37 BY CAPI.

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, GO TO |
LOOP_04

| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE |
WITH AC37

AC37
====

Who was that?

PROBE: Was anyone else in the family delayed in getting **medical** care, tests, or treatments they or a doctor believed necessary?

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

| IF THE ONLY PERSON SELECTED IS DECEASED OR |
INSTITUTIONALIZED, GO TO AC40A

OTHERWISE, CONTINUE WITH LOOP_04

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. MULTIPLE SELECT ALLOWED. |
2. ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
NO FILTER; DISPLAY ALL.

LOOP_04
=====

| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK |
NAV_AC04 - END_LP04

| LOOP DEFINITION: LOOP_04 COLLECTS THE MAIN REASON |
| AND THE PROBLEM WITH THE DELAY IN RECEIVING |
| MEDICAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO |
| MEET THE FOLLOWING CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD A DELAY IN RECEIVING MEDICAL CARE |
(I.E., PERSON WAS SELECTED AT AC37)

| NAVIGATOR DETAILS: LOOP_04 USES NAV_AC04 TO |
CONTROL THE FLOW OF THE LOOP.

NAV_AC04
=====

SERIES: Reason for Delay In Obtaining Medical Care

USE THE LINKS BELOW TO COMPLETE ALL QUESTIONS WITHIN THIS SERIES.

WHEN ALL LINKS ARE MARKED "**DONE**," USE [Continue Interview] TO GO PAST THIS SERIES.

IF NEEDED, [Previous Page] WILL TAKE YOU TO QUESTIONS BEFORE THIS SERIES.

RU Member

[1. First Name, [Middle Name], Last Name-65]	[Status-25]
[2. First Name, [Middle Name], Last Name-65]	[Status-25]
[3. First Name, [Middle Name], Last Name-65]	[Status-25]

| ROSTER DETAILS: |
| COL # 1 HEADER: RU MEMBER |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
| AND LAST NAMES (PERS.FULLNAME) |
| COL # 2 HEADER: EMPTY |
| INSTRUCTIONS: DISPLAY THE MOST CURRENT NAVIGATOR |
| STATUS FOR EACH RU MEMBER EACH TIME THE NAVIGATOR |
IS PRESENTED

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. SELECT ALLOWED. |
| |
| 2. MULTIPLE SELECT, ADD, DELETE, AND EDIT |
DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL RU MEMBERS WHO MEET THE FOLLOWING |
| CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD A DELAY IN RECEIVING MEDICAL CARE |
(I.E., PERSON WAS SELECTED AT AC37)

CONTINUE WITH AC38 FOR SELECTED RU MEMBER

AC38
=====

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason {you/{PERSON}} {were/was} delayed in getting **medical** care, tests, or treatments {you/he/she} or a doctor believed necessary?

- COULDN'T AFFORD CARE 1 {END_LP04}
- INSURANCE COMPANY WOULDN'T APPROVE,
COVER, OR PAY FOR CARE 2 {END_LP04}
- DOCTOR REFUSED TO ACCEPT FAMILY'S
INSURANCE PLAN 3 {END_LP04}
- PROBLEMS GETTING TO DOCTOR'S OFFICE 4 {END_LP04}
- DIFFERENT LANGUAGE 5 {END_LP04}
- COULDN'T GET TIME OFF WORK 6 {END_LP04}
- DIDN'T KNOW WHERE TO GO TO GET CARE 7 {END_LP04}
- WAS REFUSED SERVICES 8 {END_LP04}
- COULDN'T GET CHILD CARE 9 {END_LP04}
- DIDN'T HAVE TIME OR TOOK TOO LONG 10 {END_LP04}
- OTHER 91 {END_LP04}
- REF -7 {END_LP04}
- DK -8 {END_LP04}

[Code One]

AC39
=====

OMITTED.

END_LP04
=====

```

-----
| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
| MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION|
-----

```

```

-----
| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
| END LOOP_04 AND CONTINUE WITH AC40A |
-----

```

AC40A
=====

In the last 12 months, did anyone in the family or a dentist believe they needed any **dental** care, tests, or treatment?

YES 1 {AC40}
NO 2 {AC48A}
REF -7 {AC48A}
DK -8 {AC48A}

AC40
=====

In the last 12 months, was anyone in the family **unable to obtain dental** care, tests, or treatments they or a dentist believed necessary?

YES 1
NO 2 {AC44}
REF -7 {AC44}
DK -8 {AC44}

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, |
| AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR |
DENTAL CARE' AT AC41 BY CAPI.

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, GO TO |
LOOP_05

| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE |
WITH AC41

AC41
=====

Who was that?

PROBE: Was anyone else in the family unable to get **dental** care, tests, or treatments they or a dentist believed necessary?

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

| IF THE ONLY PERSON SELECTED IS DECEASED OR |
INSTITUTIONALIZED, GO TO AC44

OTHERWISE, CONTINUE WITH LOOP_05

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. MULTIPLE SELECT ALLOWED. |
| |
2. ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
NO FILTER; DISPLAY ALL.

LOOP_05
=====

| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK |
NAV_AC05 - END_LP05

| LOOP DEFINITION: LOOP_05 COLLECTS THE MAIN REASON |
| AND THE PROBLEM WITH THE UNMET NEED FOR DENTAL |
| CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE |
| FOLLOWING CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD AN UNMET NEED FOR DENTAL CARE (I.E., |
PERSON WAS SELECTED AT AC41)

| NAVIGATOR DETAILS: LOOP_05 USES NAV_AC05 TO |
CONTROL THE FLOW OF THE LOOP.

NAV_AC05
=====

SERIES: Reason for Being Unable to Obtain Dental Care

USE THE LINKS BELOW TO COMPLETE ALL QUESTIONS WITHIN THIS SERIES.

WHEN ALL LINKS ARE MARKED "**DONE**," USE [Continue Interview] TO GO PAST THIS SERIES.

IF NEEDED, [Previous Page] WILL TAKE YOU TO QUESTIONS BEFORE THIS SERIES.

RU Member

[1. First Name, [Middle Name], Last Name-65]	[Status-25]
[2. First Name, [Middle Name], Last Name-65]	[Status-25]
[3. First Name, [Middle Name], Last Name-65]	[Status-25]

| ROSTER DETAILS: |
| COL # 1 HEADER: RU MEMBER |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
| AND LAST NAMES (PERS.FULLNAME) |
| COL # 2 HEADER: EMPTY |
| INSTRUCTIONS: DISPLAY THE MOST CURRENT NAVIGATOR |
| STATUS FOR EACH RU MEMBER EACH TIME THE NAVIGATOR |
IS PRESENTED

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. SELECT ALLOWED. |
| |
| 2. MULTIPLE SELECT, ADD, DELETE, AND EDIT |
DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL RU MEMBERS WHO MEET THE FOLLOWING |
| CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD AN UNMET NEED FOR DENTAL CARE (I.E., |
PERSON WAS SELECTED AT AC41)

CONTINUE WITH AC42 FOR SELECTED RU MEMBER

AC42
=====

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason {you/{PERSON}} {were/was} unable to get **dental** care, tests, or treatments {you/he/she} or a dentist believed necessary?

- COULDN'T AFFORD CARE 1 {END_LP05}
- INSURANCE COMPANY WOULDN'T APPROVE,
COVER, OR PAY FOR CARE 2 {END_LP05}
- DOCTOR REFUSED TO ACCEPT FAMILY'S
INSURANCE PLAN 3 {END_LP05}
- PROBLEMS GETTING TO DOCTOR'S OFFICE 4 {END_LP05}
- DIFFERENT LANGUAGE 5 {END_LP05}
- COULDN'T GET TIME OFF WORK 6 {END_LP05}
- DIDN'T KNOW WHERE TO GO TO GET CARE 7 {END_LP05}
- WAS REFUSED SERVICES 8 {END_LP05}
- COULDN'T GET CHILD CARE 9 {END_LP05}
- DIDN'T HAVE TIME OR TOOK TOO LONG 10 {END_LP05}
- OTHER 91 {END_LP05}
- REF -7 {END_LP05}
- DK -8 {END_LP05}

[Code One]

AC43
=====

OMITTED.

END_LP05
=====

| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION

| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
END LOOP_05 AND CONTINUE WITH AC44

AC44

====

In the last 12 months, was anyone in the family **delayed** in getting **dental** care, tests, or treatments they or a dentist believed necessary?

YES 1
NO 2 {AC48A}
REF -7 {AC48A}
DK -8 {AC48A}

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, |
| AUTOMATICALLY CODE PERSON AS 'DELAY IN RECEIVING |
DENTAL CARE' AT AC45 BY CAPI.

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, GO TO |
LOOP_06

| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE |
WITH AC45

AC45
=====

Who was that?

PROBE: Was anyone else in the family delayed in getting **dental** care, tests, or treatments they or a dentist believed necessary?

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

| IF THE ONLY PERSON SELECTED IS DECEASED OR |
INSTITUTIONALIZED, GO TO AC48A

OTHERWISE, CONTINUE WITH LOOP_06

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. MULTIPLE SELECT ALLOWED. |
2. ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
NO FILTER; DISPLAY ALL.

LOOP_06

=====

| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK |
NAV_AC06 - END_LP06

| LOOP DEFINITION: LOOP_06 COLLECTS THE MAIN REASON |
| AND THE PROBLEM WITH THE DELAY IN RECEIVING |
| DENTAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO |
| MEET THE FOLLOWING CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD A DELAY IN RECEIVING DENTAL CARE |
(I.E., PERSON WAS SELECTED AT AC45)

| NAVIGATOR DETAILS: LOOP_06 USES NAV_AC06 TO |
CONTROL THE FLOW OF THE LOOP.

NAV_AC06

=====

SERIES: Reason for Delay In Obtaining Dental Care

USE THE LINKS BELOW TO COMPLETE ALL QUESTIONS WITHIN THIS SERIES.

WHEN ALL LINKS ARE MARKED "**DONE**," USE [Continue Interview] TO GO PAST THIS SERIES.

IF NEEDED, [Previous Page] WILL TAKE YOU TO QUESTIONS BEFORE THIS SERIES.

RU Member

[1. First Name, [Middle Name], Last Name-65]	[Status-25]
[2. First Name, [Middle Name], Last Name-65]	[Status-25]
[3. First Name, [Middle Name], Last Name-65]	[Status-25]

| ROSTER DETAILS: |
| COL # 1 HEADER: RU MEMBER |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
| AND LAST NAMES (PERS.FULLNAME) |
| COL # 2 HEADER: EMPTY |
| INSTRUCTIONS: DISPLAY THE MOST CURRENT NAVIGATOR |
| STATUS FOR EACH RU MEMBER EACH TIME THE NAVIGATOR |
IS PRESENTED

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. SELECT ALLOWED. |
| |
| 2. MULTIPLE SELECT, ADD, DELETE, AND EDIT |
DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL RU MEMBERS WHO MEET THE FOLLOWING |
| CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD A DELAY IN RECEIVING DENTAL CARE |
(I.E., PERSON WAS SELECTED AT AC45)

CONTINUE WITH AC46 FOR SELECTED RU MEMBER

AC46

====

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason {you/{PERSON}} {were/was} delayed in getting **dental** care, tests, or treatments {you/he/she} or a dentist believed necessary?

COULDN'T AFFORD CARE	1	{END_LP06}
INSURANCE COMPANY WOULDN'T APPROVE, COVER, OR PAY FOR CARE	2	{END_LP06}
DOCTOR REFUSED TO ACCEPT FAMILY'S INSURANCE PLAN	3	{END_LP06}
PROBLEMS GETTING TO DOCTOR'S OFFICE	4	{END_LP06}
DIFFERENT LANGUAGE	5	{END_LP06}
COULDN'T GET TIME OFF WORK	6	{END_LP06}
DIDN'T KNOW WHERE TO GO TO GET CARE	7	{END_LP06}
WAS REFUSED SERVICES	8	{END_LP06}
COULDN'T GET CHILD CARE	9	{END_LP06}
DIDN'T HAVE TIME OR TOOK TOO LONG	10	{END_LP06}
OTHER	91	{END_LP06}
REF	-7	{END_LP06}
DK	-8	{END_LP06}

[Code One]

AC47

====

OMITTED.

END_LP06

=====

| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION

| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
END LOOP_06 AND CONTINUE WITH AC48A

AC48A
=====

In the last 12 months, did anyone in the family or a doctor believe they needed **prescription medicines**?

YES 1 {AC48}
NO 2 {BOX_06}
REF -7 {BOX_06}
DK -8 {BOX_06}

AC48
=====

In the last 12 months, was anyone in the family **unable to obtain prescription medicines** they or a doctor believed necessary?

YES 1
NO 2 {AC52}
REF -7 {AC52}
DK -8 {AC52}

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, |
| AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR |
| PRESCRIPTION MEDICINES' AT AC49 BY CAPI AND GO TO |
LOOP_07

| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE |
WITH AC49

AC49
=====

Who was that?

PROBE: Was anyone else in the family unable to get **prescription medicines** they or a doctor believed necessary?

- [1. First Name, [Middle Name], Last Name-65]
- [2. First Name, [Middle Name], Last Name-65]
- [3. First Name, [Middle Name], Last Name-65]

| IF THE ONLY PERSON SELECTED IS DECEASED OR |
INSTITUTIONALIZED, GO TO AC52

OTHERWISE, CONTINUE WITH LOOP_07

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
AND LAST NAMES (PERS.FULLNAME)

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. MULTIPLE SELECT ALLOWED. |
2. ADD, DELETE, AND EDIT DISALLOWED.

| ROSTER FILTER: |
NO FILTER; DISPLAY ALL.

LOOP_07
=====

| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK |
NAV_AC07 - END_LP07

| LOOP DEFINITION: LOOP_07 COLLECTS THE MAIN REASON |
| AND THE PROBLEM WITH THE UNMET NEED FOR |
| PRESCRIPTION MEDICINES. THIS LOOP CYCLES ON RU |
| MEMBERS WHO MEET THE FOLLOWING CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD AN UNMET NEED FOR PRESCRIPTION |
MEDICINES (I.E., PERSON WAS SELECTED AT AC49)

| NAVIGATOR DETAILS: LOOP_07 USES NAV_AC07 TO |
CONTROL THE FLOW OF THE LOOP.

NAV_AC07
=====

SERIES: Reason for Being Unable to Obtain Prescription Medicines
USE THE LINKS BELOW TO COMPLETE ALL QUESTIONS WITHIN THIS SERIES.
WHEN ALL LINKS ARE MARKED "**DONE**," USE [Continue Interview] TO GO
PAST THIS SERIES.
IF NEEDED, [Previous Page] WILL TAKE YOU TO QUESTIONS BEFORE THIS
SERIES.

RU Member

[1. First Name, [Middle Name], Last Name-65]	[Status-25]
[2. First Name, [Middle Name], Last Name-65]	[Status-25]
[3. First Name, [Middle Name], Last Name-65]	[Status-25]

| ROSTER DETAILS: |
| COL # 1 HEADER: RU MEMBER |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
| AND LAST NAMES (PERS.FULLNAME) |
| COL # 2 HEADER: EMPTY |
| INSTRUCTIONS: DISPLAY THE MOST CURRENT NAVIGATOR |
| STATUS FOR EACH RU MEMBER EACH TIME THE NAVIGATOR |
IS PRESENTED

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. SELECT ALLOWED. |
| |
| 2. MULTIPLE SELECT, ADD, DELETE, AND EDIT |
DISALLOWED.

| ROSTER FILTER: |
| DISPLAY ALL RU MEMBERS WHO MEET THE FOLLOWING |
| CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD AN UNMET NEED FOR PRESCRIPTION |
MEDICINES (I.E., PERSON WAS SELECTED AT AC49)

CONTINUE WITH AC50 FOR SELECTED RU MEMBER

AC50
=====

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason {you/{PERSON}} {were/was} unable to get **prescription medicines** {you/he/she} or a doctor believed necessary?

- COULDN'T AFFORD CARE 1 {END_LP07}
- INSURANCE COMPANY WOULDN'T APPROVE,
COVER, OR PAY FOR CARE 2 {END_LP07}
- DOCTOR REFUSED TO ACCEPT FAMILY'S
INSURANCE PLAN 3 {END_LP07}
- PROBLEMS GETTING TO DOCTOR'S OFFICE 4 {END_LP07}
- DIFFERENT LANGUAGE 5 {END_LP07}
- COULDN'T GET TIME OFF WORK 6 {END_LP07}
- DIDN'T KNOW WHERE TO GO TO GET CARE 7 {END_LP07}
- WAS REFUSED SERVICES 8 {END_LP07}
- COULDN'T GET CHILD CARE 9 {END_LP07}
- DIDN'T HAVE TIME OR TOOK TOO LONG 10 {END_LP07}
- OTHER 91 {END_LP07}
- REF -7 {END_LP07}
- DK -8 {END_LP07}

[Code One]

AC51
=====

OMITTED.

END_LP07
=====

| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION

| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
END LOOP_07 AND CONTINUE WITH AC52

AC52
=====

In the last 12 months, was anyone in the family **delayed** in getting **prescription medicines** they or a doctor believed necessary?

YES 1
NO 2 {BOX_06}
REF -7 {BOX_06}
DK -8 {BOX_06}

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, |
| AUTOMATICALLY CODE PERSON AS 'DELAY IN RECEIVING |
| PRESCRIPTION MEDICINES' AT AC53 BY CAPI AND GO TO |
LOOP_08

| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE |
WITH AC53

AC53
=====

Who was that?

PROBE: Was anyone else in the family delayed in getting **prescription medicines** they or a doctor believed necessary?

[1. First Name, [Middle Name], Last Name-65]
[2. First Name, [Middle Name], Last Name-65]
[3. First Name, [Middle Name], Last Name-65]

| IF THE ONLY PERSON SELECTED IS DECEASED OR |
INSTITUTIONALIZED, GO TO BOX_06

OTHERWISE, CONTINUE WITH LOOP_08

| ROSTER DETAILS: |
| TITLE: RU_MEMBERS_1 |
| |
| COL # 1 HEADER: NAME |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
| AND LAST NAMES (PERS.FULLNAME) |

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
| SELECTION. |

| ROSTER BEHAVIOR: |
| 1. MULTIPLE SELECT ALLOWED. |
| 2. ADD, DELETE, AND EDIT DISALLOWED. |

| ROSTER FILTER: |
| NO FILTER; DISPLAY ALL. |

LOOP_08

=====

| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK |
| NAV_AC08 - END_LP08 |

| LOOP DEFINITION: LOOP_08 COLLECTS THE MAIN REASON |
| AND THE PROBLEM WITH THE DELAY IN RECEIVING |
| PRESCRIPTION MEDICINES. THIS LOOP CYCLES ON RU |
| MEMBERS WHO MEET THE FOLLOWING CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD A DELAY IN RECEIVING PRESCRIPTION |
| MEDICINES (I.E., PERSON WAS SELECTED AT AC53) |

| NAVIGATOR DETAILS: LOOP_08 USES NAV_AC08 TO |
| CONTROL THE FLOW OF THE LOOP. |

NAV_AC08
=====

SERIES: Reason for Delay In Obtaining Prescription Medicines

USE THE LINKS BELOW TO COMPLETE ALL QUESTIONS WITHIN THIS SERIES.

WHEN ALL LINKS ARE MARKED "**DONE**," USE [Continue Interview] TO GO PAST THIS SERIES.

IF NEEDED, [Previous Page] WILL TAKE YOU TO QUESTIONS BEFORE THIS SERIES.

RU Member

- | | |
|--|-------------|
| [1. First Name, [Middle Name], Last Name-65] | [Status-25] |
| [2. First Name, [Middle Name], Last Name-65] | [Status-25] |
| [3. First Name, [Middle Name], Last Name-65] | [Status-25] |

| ROSTER DETAILS: |
| COL # 1 HEADER: RU MEMBER |
| INSTRUCTIONS: DISPLAY RU MEMBER'S FIRST, MIDDLE, |
| AND LAST NAMES (PERS.FULLNAME) |
| COL # 2 HEADER: EMPTY |
| INSTRUCTIONS: DISPLAY THE MOST CURRENT NAVIGATOR |
| STATUS FOR EACH RU MEMBER EACH TIME THE NAVIGATOR |
IS PRESENTED

| ROSTER DEFINITION: |
| THIS ITEM DISPLAYS RU-MEMBERS-ROSTER FOR |
SELECTION.

| ROSTER BEHAVIOR: |
| 1. SELECT ALLOWED. |
| |
| 2. MULTIPLE SELECT, ADD, DELETE, AND EDIT |
DISALLOWED.


```
-----  
| ROSTER FILTER: |  
| DISPLAY ALL RU MEMBERS WHO MEET THE FOLLOWING |  
| CONDITIONS: |  
| - PERSON IS NOT DECEASED |  
| - PERSON IS NOT INSTITUTIONALIZED |  
| - PERSON HAD A DELAY IN RECEIVING PRESCRIPTION |  
| MEDICINES (I.E., PERSON WAS SELECTED AT AC53) |  
-----
```

```
-----  
| CONTINUE WITH AC54 FOR SELECTED RU MEMBER |  
-----
```

AC54
=====

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-4.

Which of these best describes the **main** reason {you/{PERSON}} {were/was} delayed in getting **prescription medicines** {you/he/she} or a doctor believed necessary?

COULDN'T AFFORD CARE	1	{END_LP08}
INSURANCE COMPANY WOULDN'T APPROVE, COVER, OR PAY FOR CARE	2	{END_LP08}
DOCTOR REFUSED TO ACCEPT FAMILY'S INSURANCE PLAN	3	{END_LP08}
PROBLEMS GETTING TO DOCTOR'S OFFICE	4	{END_LP08}
DIFFERENT LANGUAGE	5	{END_LP08}
COULDN'T GET TIME OFF WORK	6	{END_LP08}
DIDN'T KNOW WHERE TO GO TO GET CARE	7	{END_LP08}
WAS REFUSED SERVICES	8	{END_LP08}
COULDN'T GET CHILD CARE	9	{END_LP08}
DIDN'T HAVE TIME OR TOOK TOO LONG	10	{END_LP08}
OTHER	91	{END_LP08}
REF	-7	{END_LP08}
DK	-8	{END_LP08}

[Code One]

AC55
=====

OMITTED.

END_LP08
=====

| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION

| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
END LOOP_08 AND CONTINUE WITH BOX_06

BOX_06
=====

GO TO NEXT QUESTIONNAIRE SECTION