Access to Care (AC) Section

LOOP_01
======

<p>| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK |</p>
<table>
<thead>
<tr>
<th>AC01-END_LP01</th>
</tr>
</thead>
</table>

LOOP DEFINITION: LOOP_01 COLLECTS THE NAME OF THE USUAL SOURCE OF CARE PROVIDER, IF ANY, FOR EACH CURRENT RU MEMBER. THIS LOOP CYCLES ON PERSONS WHO MEET THE FOLLOWING CONDITIONS:

- PERSON IS A CURRENT RU MEMBER
- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED

AC01
====

(PERSON'S FIRST MIDDLE AND LAST NAME)

In which language (do/does) (PERSON) prefer to speak at home?

<table>
<thead>
<tr>
<th>Language</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>ENGLISH</td>
<td>1</td>
</tr>
<tr>
<td>SPANISH</td>
<td>2</td>
</tr>
<tr>
<td>ANOTHER LANGUAGE</td>
<td>3</td>
</tr>
<tr>
<td>REF</td>
<td>-7</td>
</tr>
<tr>
<td>DK</td>
<td>-8</td>
</tr>
</tbody>
</table>

[Code One]

AC02
====

(PERSON'S FIRST MIDDLE AND LAST NAME)

(Are/Is) (PERSON) comfortable conversing in English?

<table>
<thead>
<tr>
<th>Response</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
<td>1</td>
</tr>
<tr>
<td>NO</td>
<td>2</td>
</tr>
<tr>
<td>REF</td>
<td>-7</td>
</tr>
<tr>
<td>DK</td>
<td>-8</td>
</tr>
</tbody>
</table>
AC03
====

(Person's First Middle and Last Name)

(Were/Was) (PERSON) born in the United States?

YES ........................................ 1 (AC05)
NO .......................................... 2
REF ........................................ -7
DK ........................................... -8

AC04
====

(Person's First Middle and Last Name)

How long (have/has) (PERSON) lived in the United States?

LESS THAN 1 YEAR ......................... 1
1 – 4 YEARS .................................. 2
5 – 9 YEARS .................................. 3
10 – 15 YEARS ............................... 4
15 YEARS OR MORE .......................... 5
REF .......................................... -7
DK ........................................... -8

[Code One]
Is there a particular doctor's office, clinic, health center, or other place that (PERSON) usually (go/goes) if (PERSON) (are/is) sick or (need/needs) advice about (PERSON)'s health?

YES .....................................  1 {AC09}
NO ......................................  2 {AC07}
MORE THAN ONE PLACE .................  3
REF ..................................... -7 {END_LP01}
DK ...................................... -8 {END_LP01}

[Code One]
PRESS F1 FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.

Would (PERSON) go to one of these places first or most often if (PERSON) (are/is) sick?

YES .....................................  1 {AC09}
NO ......................................  2
REF ..................................... -7 {END_LP01}
DK ...................................... -8 {END_LP01}
(PERSON'S FIRST MIDDLE AND LAST NAME)

What is the main reason (PERSON) (do/does) not have a usual source of health care?

SELDOM OR NEVER GETS SICK .................. 1 {AC08}
RECENTLY MOVED INTO AREA .................. 2 {AC08}
DON'T KNOW WHERE TO GO FOR CARE .......... 3 {AC08}
USUAL SOURCE OF MEDICAL CARE IN THIS AREA IS NO LONGER AVAILABLE ........... 4 {AC08}
CAN'T FIND A PROVIDER WHO SPEAKS (PERSON)'S LANGUAGE ................... 5 {AC08}
LIKES TO GO TO DIFFERENT PLACES FOR DIFFERENT HEALTH NEEDS ............... 6 {AC08}
JUST CHANGED INSURANCE PLANS ............. 7 {AC08}
DON'T USE DOCTORS/TREAT MYSELF .......... 8 {AC08}
COST OF MEDICAL CARE .................... 9 {AC08}
OTHER REASON ............................. 91
REF ......................................... -7 {END_LP01}
DK ........................................... -8 {END_LP01}

[Code One]

PRESS F1 FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.

AC07OV

ENTER OTHER REASON:

[Enter Other Specify] ....................... 
REF ......................................... -7
DK ........................................... -8
(PERSON'S FIRST MIDDLE AND LAST NAME)

What are the other reasons (PERSON) (do/does) not have a usual source of health care?

CODE ALL THAT APPLY.

NO OTHER REASONS .........................  0
SELDOM OR NEVER GETS SICK .................  1
RECENTLY MOVED INTO AREA ..................  2
DON'T KNOW WHERE TO GO FOR CARE ..........  3
USUAL SOURCE OF MEDICAL CARE IN THIS AREA IS NO LONGER AVAILABLE ...........  4
CAN'T FIND A PROVIDER WHO SPEAKS (PERSON)'S LANGUAGE ....................  5
LIKES TO GO TO DIFFERENT PLACES FOR DIFFERENT HEALTH NEEDS ..............  6
JUST CHANGED INSURANCE PLANS .............  7
DON'T USE DOCTORS/TREAT MYSELF ..........  8
COST OF MEDICAL CARE .....................  9
OTHER REASON ............................. 91
REF ..................................... -7
DK ...................................... -8

[Code All That Apply]

PRESS F1 FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.

---------------------------------------------------------------------
| IF CODED '91' (OTHER REASON) ALONE OR IN COMBINATION WITH OTHER CODES, CONTINUE WITH AC08OV |
---------------------------------------------------------------------

---------------------------------------------------------------------
| OTHERWISE, GO TO END_LP01 |
---------------------------------------------------------------------

---------------------------------------------------------------------
| EDIT: IF CODED '0' (NO OTHER REASONS), '-7' (REFUSED), OR '-8' (DON'T KNOW) IN THE FIRST FIELD, NO OTHER REASON CATEGORY CAN BE CODED. IF CODED '0' (NO OTHER REASONS), '-7' (REFUSED), OR '-8' (DON'T KNOW), IN A FIELD OTHER THAN THE FIRST FIELD AND A SUBSEQUENT CODE IS ENTERED, DISPLAY THE FOLLOWING MESSAGE: 'INVALID RESPONSE. PRESS ENTER ON A BLANK FIELD.' |
---------------------------------------------------------------------
AC08OV
=======

ENTER OTHER REASON:

[Enter Other Specify] .................. {END_LP01}
REF ................................... -7 {END_LP01}
DK .................................... -8 {END_LP01}

AC09
=====

(PERSON'S FIRST MIDDLE AND LAST NAME)

Please give me the name of the medical person, doctor's office, clinic, health center, or other place that (PERSON) usually (go/goes) if (PERSON) (are/is) sick or (need/needs) advice about (PERSON)'s health.

PRESS ENTER TO CONTINUE.

PRESS F1 FOR DEFINITION OF USUAL SOURCE OF HEALTH CARE.

BOX_01
=====

<table>
<thead>
<tr>
<th>ASK THE PROVIDER ROSTER (PV) SECTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>AT THE COMPLETION OF THE PROVIDER ROSTER (PV) SECTION, CONTINUE WITH BOX_02</td>
</tr>
</tbody>
</table>

26-6
FLAG THE PROVIDER ADDED OR SELECTED AS THE 'USC (USUAL SOURCE OF CARE) PROVIDER' FOR THIS PERSON FOR THIS PARTICULAR ROUND.

IF THIS USC PROVIDER IS FLAGGED AS 'FACILITY-TYPE-PROVIDER', CONTINUE WITH AC10

IF THIS USC PROVIDER IS FLAGGED AS 'PERSON-IN-FACILITY-PROVIDER' AND AC11 WAS NOT ALREADY ASKED FOR THIS USC PROVIDER IN AN EARLIER LOOP, GO TO AC11

OTHERWISE, (THAT IS, IF THIS USC PROVIDER IS FLAGGED AS 'PERSON-TYPE-PROVIDER' OR IF THIS USC PROVIDER IS FLAGGED AS 'PERSON-IN-FACILITY-PROVIDER' AND AC11 HAS ALREADY BEEN ASKED FOR THIS USC PROVIDER), GO TO AC12
AC10
=====

(PERSON'S FIRST MIDDLE AND LAST NAME)  (NAME OF MEDICAL CARE PROVIDER......)

(Do/Does) (PERSON) usually see a particular provider at (PROVIDER)?

YES .....................................  1
NO ......................................  2
REF ..................................... -7
DK ...................................... -8

----------------------------------------------------
----------------------------------------------------

----------------------------------------------------
| IF AC11 WAS NOT ALREADY ASKED FOR THIS USC PROVIDER IN AN EARLIER LOOP, CONTINUE WITH AC11 |
----------------------------------------------------

----------------------------------------------------
| OTHERWISE, GO TO AC12 |
----------------------------------------------------
AC11
====

(Person's First Middle and Last Name) (Name of Medical Care Provider......)

Ask if not obvious.

(Is (Provider)/Does (Provider) work at) a clinic in a hospital, a hospital outpatient department, an emergency room at a hospital, or some other kind of place?

Hospital Clinic or Outpatient Department ................................ 1
Hospital Emergency Room ................................. 2
Other Kind of Place ................................. 3
Ref ..................................... -7
DK ...................................... -8

[Code One]

Press F1 for definitions of answer categories.

AC12
====

(Person's First Middle and Last Name) (Name of Medical Care Provider......)

How (do/does) (Person) usually get to (Provider)?

Drive ........................................... 1
Is Driven ................................. 2
Taxi, Bus, Train, Other Public Transportation ........................ 3
Walks ........................................... 4
Ref ..................................... -7
DK ...................................... -8

[Code One]
AC13
====

(Person's First Middle and Last Name)  (Name of Medical Care Provider......)

How long does it take (Person) to get to (Provider)?

LESS THAN 15 MINUTES ................ 1
15 TO 30 MINUTES .................... 2
31 MINUTES TO 60 MINUTES (1 HOUR) .... 3
61 MINUTES TO 90 MINUTES ............ 4
91 MINUTES TO 120 MINUTES (2 HOURS) .. 5
MORE THAN 120 MINUTES (2 HOURS) ...... 6
REF .................................. -7
DK .................................... -8

[Code One]

AC14
====

(Person's First Middle and Last Name)  (Name of Medical Care Provider......)

SHOW CARD AC-1.

How difficult is it for (Person) to get to (Provider)?

Would you say it is ...

very difficult, .................... 1
somewhat difficult, .................. 2
not too difficult or .................. 3
not at all difficult? ................. 4
REF .................................. -7
DK .................................... -8

[Code One]
IF THIS USC PROVIDER IS FLAGGED AS 'PERSON-TYPE-PROVIDER' OR 'PERSON-IN-FACILITY-PROVIDER' AND AC15 WAS NOT ALREADY ASKED FOR THIS USC PROVIDER IN AN EARLIER LOOP, CONTINUE WITH AC15.

OTHERWISE, GO TO END_LP01.
AC16
=====

(PERSON'S FIRST MIDDLE AND LAST NAME)  (NAME OF MEDICAL CARE PROVIDER......)

Is (PROVIDER) a nurse, nurse practitioner, physician's assistant, midwife, or some other kind of person?

CODE '5' IF CHIROPRACTOR VOLUNTEERED AS TYPE OF MEDICAL PERSON.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NURSE</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>NURSE PRACTITIONER</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>PHYSICIAN'S ASSISTANT</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>MIDWIFE</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>CHIROPRACTOR</td>
<td></td>
</tr>
<tr>
<td>91</td>
<td>OTHER</td>
<td></td>
</tr>
<tr>
<td>-7</td>
<td>REF</td>
<td></td>
</tr>
<tr>
<td>-8</td>
<td>DK</td>
<td></td>
</tr>
</tbody>
</table>

[Code One]

PRESS F1 FOR DEFINITIONS OF ANSWER CATEGORIES.

AC16OV
=====

ENTER OTHER:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>[Enter Other Specify]</td>
<td></td>
</tr>
<tr>
<td>-7</td>
<td>REF</td>
<td></td>
</tr>
<tr>
<td>-8</td>
<td>DK</td>
<td></td>
</tr>
</tbody>
</table>
AC17
=====

{PERSON'S FIRST MIDDLE AND LAST NAME}  {NAME OF MEDICAL CARE PROVIDER......}

What is (PROVIDER)'s specialty?

GENERAL/FAMILY PRACTICE ...............  1 {AC18}
INTERNAL MEDICINE .......................  2 {AC18}
PEDIATRICS ................................  3 {AC18}
OB/GYN ..................................  4 {AC18}
SURGERY ..................................  5 {AC18}
CHIROPRACTOR ............................  6 {AC18}
OTHER ................................... 91
REF ..................................... -7 {AC18}
DK ...................................... -8 {AC18}

[Code One]

AC170V
=====

ENTER OTHER:

[Enter Other Specify] ...................
REF ..................................... -7
DK ...................................... -8

AC18
=====

{PERSON'S FIRST MIDDLE AND LAST NAME}  {NAME OF MEDICAL CARE PROVIDER......}

Is (PROVIDER) Hispanic or Latino?

YES ....................................... 1
NO .......................................  2
REF ..................................... -7
DK ....................................... -8
AC19
====

{PERSON'S FIRST MIDDLE AND LAST NAME} (NAME OF MEDICAL CARE PROVIDER.......)

SHOW CARD AC-2.

What is (PROVIDER)'s race?

CODE ALL THAT APPLY.

WHITE ...................................... 1
BLACK/AFRICAN AMERICAN .................. 2
ASIAN ..................................... 3
INDIAN/NATIVE AMERICAN/ALASKA NATIVE ... 4
OTHER PACIFIC ISLANDER ................... 5
SOME OTHER RACE ........................ 91
REF ..................................... -7
DK ....................................... -8

[Code All That Apply]

---------------------------------------------
<p>| IF CODED '91' (SOME OTHER RACE) ALONE OR IN |
| COMBINATION WITH OTHER CODES, CONTINUE WITH |</p>
<table>
<thead>
<tr>
<th>AC19OV</th>
</tr>
</thead>
</table>

---------------------------------------------
<table>
<thead>
<tr>
<th>OTHERWISE, GO TO AC20</th>
</tr>
</thead>
</table>

AC19OV
=====

ENTER OTHER RACE:

[Enter Other Specify] .....................
REF ..................................... -7
DK ..................................... -8
AC20
====

(Person's First Middle and Last Name)  (Name of Medical Care Provider......)

Is (Provider) male or female?

MALE ................................... 1
FEMALE .................................. 2
REF ................................... -7
DK .................................... -8

[Code One]

END_LP01
======

-----------------------------------------------
| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
| MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION |
-----------------------------------------------

-----------------------------------------------
| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
| END LOOP_01 AND CONTINUE WITH BOX_04          |
-----------------------------------------------

BOX_04
=====

-----------------------------------------------
| IF AT LEAST ONE PROVIDER FLAGGED AS 'USC PROVIDER' |
| ON THE RU-MEDICAL-PROVIDERS-ROSTER, CONTINUE WITH |
| LOOP_02                                            |
-----------------------------------------------

-----------------------------------------------
| OTHERWISE, GO TO AC32A                           |
-----------------------------------------------
LOOP_02
=======

| FOR EACH ELEMENT IN THE RU-MEDICAL-PROVIDERS-ROSTER, ASK AC21-END_LP02 |

LOOP DEFINITION: LOOP_02 COLLECTS DETAILED INFORMATION ON EACH UNIQUE USUAL SOURCE OF CARE PROVIDER IDENTIFIED FOR THIS RU. THIS LOOP CYCLES ON PROVIDERS WHO MEET THE FOLLOWING CONDITION:

- PROVIDER FLAGGED AS 'USC PROVIDER' DURING THE CURRENT ROUND FOR A CURRENT RU MEMBER.

NOTE: IF THE USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'PERSON-TYPE-PROVIDER' OR 'PERSON-IN-FACILITY-PROVIDER' THE CONTEXT HEADER IN LOOP_02 WILL DISPLAY THE PERSON-PROVIDER NAME. IF THE USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER' THE CONTEXT HEADER IN LOOP_02 WILL DISPLAY THE FACILITY-PROVIDER NAME.

AC21
====

{NAME OF MEDICAL CARE PROVIDER......}

The next few questions ask about the experience (READ NAME(S) BELOW) (have/has) had with (PROVIDER). Please think about their overall experiences when answering the following questions.

FOR ITEMS AC22 – AC31, SUBSTITUTE THE APPROPRIATE PRONOUN FOR 'THEM' OR 'THEIR' (E.G., YOU/HIM/HER/THEM) DEPENDING ON THE COMPOSITION OF THE RU MEMBERS DISPLAYED BELOW. IF ONLY CHILDREN ARE DISPLAYED BELOW, USE THE PRONOUN 'YOU' OR THE PARENT'S NAME.

TO SCROLL, USE ARROW KEYS. TO LEAVE SCREEN, PRESS ESC.

[1. First Name,[Middle Name],Last Name-65]
[2. First Name,[Middle Name],Last Name-65]
[3. First Name,[Middle Name],Last Name-65]
ROSTER DEFINITION: THIS ITEM DISPLAYS ALL PERSONS ON THE RU-MEMBERS-ROSTER WHO MEET THE FOLLOWING CONDITION:
- PERSON IDENTIFIED PROVIDER BEING ASKED ABOUT AS PERSON'S USC PROVIDER FOR THE CURRENT ROUND

AC22
====

(NAME OF MEDICAL CARE PROVIDER......)

Is (PROVIDER) the {person/place} they would go to for ...

YES = 1
NO = 2

AC22_01 a. New health problems? (   )
AC22_02 b. Preventive health care, such as general checkups, examinations, and immunizations? (   )
AC22_03 c. Referrals to other health professionals when needed? (   )
AC22_04 d. Ongoing health problems? (   )

PRESS F1 FOR DEFINITION OF PREVENTIVE HEALTH CARE AND REFERRAL.
SHOW CARD AC-1.

How difficult is it to contact {a medical person at} (PROVIDER) during regular business hours over the telephone about a health problem?

Would you say it is ...

very difficult, .........................  1
somewhat difficult, .....................  2
not too difficult, or ....................  3
not at all difficult? ....................  4
REF ..................................... -7
DK ...................................... -8

[Code One]

DISPLAY 'a medical person at' IF USC PROVIDER BEING LOOPEED ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER'. OTHERWISE, USE A NULL DISPLAY.

IF AC11 WAS CODED '2' (HOSPITAL EMERGENCY ROOM) FOR THIS USC PROVIDER, GO TO AC25

OTHERWISE, CONTINUE WITH AC24

AC24

{NAME OF MEDICAL CARE PROVIDER......}

Does (PROVIDER) have office hours at night or on weekends?

YES .....................................  1
NO ......................................  2
REF ..................................... -7
DK ...................................... -8
AC25
====

{NAME OF MEDICAL CARE PROVIDER.......}

SHOW CARD AC-1.

How difficult is it to contact {a medical person at} (PROVIDER) after their regular hours in case of urgent medical needs?

Would you say it is ...

very difficult, ......................... 1
somewhat difficult, ................... 2
not too difficult, or ................. 3
not at all difficult? .................. 4
REF .............................. -7
DK ............................... -8

[Code One]

---------------------------------------------------------------------------------------------------------------------
| DISPLAY 'a medical person at' IF USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER'. OTHERWISE, USE A NULL DISPLAY. |
---------------------------------------------------------------------------------------------------------------------

AC26
====

{NAME OF MEDICAL CARE PROVIDER.......}

Does {someone at} (PROVIDER) usually ask about prescription medications and treatments other doctors may give them?

YES .....................................  1
NO ......................................  2
REF .............................. -7
DK ............................... -8

---------------------------------------------------------------------------------------------------------------------
| DISPLAY 'someone at' IF USC PROVIDER BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-PROVIDER'. OTHERWISE, USE A NULL DISPLAY. |
---------------------------------------------------------------------------------------------------------------------
(NAME OF MEDICAL CARE PROVIDER.......)

SHOW CARD AC-3.

How often does (a medical person at) (PROVIDER) show respect for the types of medical, traditional or alternative treatments they are happy with?

Would you say...

never, ........................................ 1
sometimes, .................................... 2
usually, or .................................... 3
always? ....................................... 4
REF ........................................... -7
DK ............................................. -8

[Code One]
{NAME OF MEDICAL CARE PROVIDER.......}

SHOW CARD AC-3.

If there were a choice between treatments, how often would (a medical person at) (PROVIDER) ask them to help make the decision?

Would you say...

never, ............................................. 1
sometimes, ..................................... 2
usually, or ..................................... 3
always? ........................................ 4
REF ............................................. -7
DK ............................................. -8

[Code One]

----------------------------------------------------------------------------------
| DISPLAY 'a medical person at' IF USC PROVIDER  |
| BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE- |
| PROVIDER'. OTHERWISE, USE A NULL DISPLAY.    |
----------------------------------------------------------------------------------
AC29
====

{NAME OF MEDICAL CARE PROVIDER.......}

SHOW CARD AC-3.

How often does {a medical person at} (PROVIDER) give them some control over their treatment?

Would you say...

never, ........................................ 1
sometimes, .................................... 2
usually, or .................................. 3
always? ...................................... 4
REF ........................................... -7
DK ............................................. -8

[Code One]

----------------------------------------------------
| DISPLAY 'a medical person at' IF USC PROVIDER |
| BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-
| PROVIDER'. OTHERWISE, USE A NULL DISPLAY.     |
----------------------------------------------------

AC30
====

{NAME OF MEDICAL CARE PROVIDER.......}

Does {a medical person at} (PROVIDER) present and explain all options to them?

YES ............................................. 1
NO ............................................. 2
REF ........................................... -7
DK ............................................. -8

----------------------------------------------------
| DISPLAY 'a medical person at' IF USC PROVIDER |
| BEING LOOPED ON IS FLAGGED AS 'FACILITY-TYPE-
| PROVIDER.' OTHERWISE, USE A NULL DISPLAY.     |
----------------------------------------------------

26-22
IF AT LEAST ONE RU MEMBER WITH THIS USC PROVIDER PREFERENCES TO SPEAK A LANGUAGE OTHER THAN ENGLISH AT HOME (AC01 IS CODED '2' (SPANISH) OR '3' (ANOTHER LANGUAGE) FOR AT LEAST ONE RU MEMBER WHO IDENTIFIED THE USC PROVIDER CURRENTLY BEING LOOPED ON), CONTINUE WITH AC31

Thereafter, if USC PROVIDER BEING LOOPED ON IS Flagged as 'FACILITY-TYPE-PROVIDER,' DISPLAY 'someone at' PROVIDER NAME. OTHERWISE, USE A NULL DISPLAY.

AC31

{NAME OF MEDICAL CARE PROVIDER.......}

Does {someone at} (PROVIDER) speak the language they prefer or provide translator services for them?

YES ............................... 1
NO .................................. 2
REF .................................. -7
DK .................................. -8

Thereafter, if USC PROVIDER BEING LOOPED ON IS Flagged as 'FACILITY-TYPE-PROVIDER,' DISPLAY 'someone at' PROVIDER NAME. OTHERWISE, USE A NULL DISPLAY.
AC32A

When answering the next few questions, do not include dental care and prescription medicines.

In the last 12 months, did anyone in the family or a doctor believe they needed any medical care, tests, or treatment?

YES ........................................... 1
NO ............................................. 2 {AC40A}
REF .......................................... -7 {AC40A}
DK ............................................. -8 {AC40A}
In the last 12 months, was anyone in the family unable to get medical care, tests, or treatments they or a doctor believed necessary?

YES ........................................... 1
NO ............................................. 2 {AC36}
REF ........................................... -7 {AC36}
DK ............................................. -8 {AC36}

| IF CODED '1' (YES) AND A SINGLE-PERSON RU, |
| AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR |
| MEDICAL CARE' AT AC33 BY CAPI AND GO TO LOOP_03 |

| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE |
| WITH AC33 |

Who was that?

PROBE: Was anyone else in the family unable to get medical care, tests, or treatments they or a doctor believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER.
TO LEAVE, PRESS ESC.

[1. First Name, [Middle Name], Last Name-65]
[2. First Name, [Middle Name], Last Name-65]
[3. First Name, [Middle Name], Last Name-65]

| ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER. |
FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK
AC34 – END_LP03

LOOP DEFINITION: LOOP_03 COLLECTS THE MAIN REASON
AND THE PROBLEM WITH THE UNMET NEED FOR MEDICAL
CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE
FOLLOWING CONDITIONS:
- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD AN UNMET NEED FOR MEDICAL CARE (I.E.,
  PERSON WAS SELECTED AT AC33)

(PERSON'S FIRST MIDDLE AND LAST NAME)
SHOW CARD AC-4.

Which of these best describes the main reason (PERSON) (were/was)
unable to get medical care, tests, or treatments (he/she) or a
doctor believed necessary?

COULDN'T AFFORD CARE ..................... 1
INSURANCE COMPANY WOULDN'T APPROVE,
    COVER, OR PAY FOR CARE ..................... 2
DOCTOR REFUSED TO ACCEPT FAMILY'S
    INSURANCE PLAN .......................... 3
PROBLEMS GETTING TO DOCTOR'S OFFICE ...... 4
DIFFERENT LANGUAGE ........................... 5
COULDN'T GET TIME OFF WORK ................. 6
DIDN'T KNOW WHERE TO GO TO GET CARE ...... 7
WAS REFUSED SERVICES .......................... 8
COULDN'T GET CHILD CARE ..................... 9
DIDN'T HAVE TIME OR TOOK TOO LONG ...... 10
OTHER ........................................ 91
REF ......................................... -7
DK ......................................... -8

[Code One]
AC35
====

{PERSON'S FIRST MIDDLE AND LAST NAME}

SHOW CARD AC-5.

How much of a problem was it that (PERSON) did not get medical care, tests, or treatments (he/she) or a doctor believed necessary?

Would you say ...

a big problem, ......................... 1
a small problem, or ..................... 2
not a problem? ......................... 3
REF ................................... -7
DK .................................... -8

[Code One]

END_LP03
=====

----------------------------------------------
| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
| MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION |
----------------------------------------------

-----------------------------------------------
| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
| END LOOP_03 AND CONTINUE WITH AC36             |
-----------------------------------------------
In the last 12 months, was anyone in the family delayed in getting medical care, tests, or treatments they or a doctor believed necessary?

YES .................................... 1
NO ..................................... 2 {AC40A}
REF ................................... -7 {AC40A}
DK .................................... -8 {AC40A}

<table>
<thead>
<tr>
<th>IF CODED '1' (YES) AND A SINGLE-PERSON RU, AUTOMATICALLY CODE PERSON AS 'DELAY IN RECEIVING MEDICAL CARE' AT AC37 BY CAPI AND GO TO LOOP_04</th>
</tr>
</thead>
</table>

Who was that?

PROBE: Was anyone else in the family delayed in getting medical care, tests, or treatments they or a doctor believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

[1. First Name, [Middle Name], Last Name-65]
[2. First Name, [Middle Name], Last Name-65]
[3. First Name, [Middle Name], Last Name-65]

---
| ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER. |
FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC38 – END_LP04

LOOP DEFINITION: LOOP_04 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE DELAY IN RECEIVING MEDICAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS:
- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD A DELAY IN RECEIVING MEDICAL CARE (I.E., PERSON WAS SELECTED AT AC37)
AC38

(Person's First Middle and Last Name)

Show card AC-4.

Which of these best describes the main reason (person) (were/was) delayed in getting medical care, tests, or treatments (he/she) or a doctor believed necessary?

- Couldn't afford care
- Insurance company wouldn't approve, cover, or pay for care
- Doctor refused to accept family's insurance plan
- Problems getting to doctor's office
- Different language
- Couldn't get time off work
- Didn't know where to go to get care
- Was refused services
- Couldn't get child care
- Didn't have time or took too long
- Other
- Ref
- Dk

[Code one]

AC39

(Person's First Middle and Last Name)

Show card AC-5.

How much of a problem was it that (person) (were/was) delayed in getting medical care, tests, or treatments (he/she) or a doctor believed necessary?

Would you say...

- A big problem
- A small problem
- Not a problem
- Ref
- Dk

[Code one]
END_LP04
=======

---
CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO
MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION
---

---
IF NO OTHER PERSONS MEET THE STATED CONDITIONS, END LOOP_04 AND CONTINUE WITH AC40A
---

AC40A
=====

In the last 12 months, did anyone in the family or a dentist believe they needed any dental care, tests, or treatment?

YES .................................... 1
NO ....................................... 2 (AC48A)
REF ..................................... -7 (AC48A)
DK ....................................... -8 (AC48A)

AC40
=====

In the last 12 months, was anyone in the family unable to get dental care, tests, or treatments they or a dentist believed necessary?

YES .................................... 1
NO ....................................... 2 (AC44)
REF ..................................... -7 (AC44)
DK ....................................... -8 (AC44)

---
IF CODED '1' (YES) AND A SINGLE-PERSON RU, AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR DENTAL CARE' AT AC41 BY CAPI AND GO TO LOOP_05
---

---
IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE WITH AC41
---

26-31
AC41
====

Who was that?

PROBE: Was anyone else in the family unable to get dental care, tests, or treatments they or a dentist believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER. TO LEAVE, PRESS ESC.

[1. First Name, [Middle Name], Last Name-65]
[2. First Name, [Middle Name], Last Name-65]
[3. First Name, [Middle Name], Last Name-65]

----------------------------------------------------
| ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER. |
----------------------------------------------------

LOOP_05
-------

----------------------------------------------------
| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC42 – END_LP05 |
----------------------------------------------------

----------------------------------------------------
| LOOP DEFINITION: LOOP_05 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE UNMET NEED FOR DENTAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD AN UNMET NEED FOR DENTAL CARE (I.E., PERSON WAS SELECTED AT AC41) |
----------------------------------------------------
AC42

(PERSON'S FIRST MIDDLE AND LAST NAME)

SHOW CARD AC-4.

Which of these best describes the main reason (PERSON) (were/was) unable to get dental care, tests, or treatments (he/she) or a dentist believed necessary?

COULDN'T AFFORD CARE ...................... 1
INSURANCE COMPANY WOULDN'T APPROVE,
    COVER, OR PAY FOR CARE .................. 2
DOCTOR REFUSED TO ACCEPT FAMILY'S
    INSURANCE PLAN .......................... 3
PROBLEMS GETTING TO DOCTOR'S OFFICE ..... 4
DIFFERENT LANGUAGE .......................... 5
COULDN'T GET TIME OFF WORK ............... 6
DIDN'T KNOW WHERE TO GO TO GET CARE ...... 7
WAS REFUSED SERVICES ....................... 8
COULDN'T GET CHILD CARE .................... 9
DIDN'T HAVE TIME OR TOOK TOO LONG ...... 10
OTHER ......................................... 91
REF ........................................ -7
DK .......................................... -8

[Code One]

AC43

(PERSON'S FIRST MIDDLE AND LAST NAME)

SHOW CARD AC-5.

How much of a problem was it that (PERSON) did not get dental care, tests, or treatments (he/she) or a dentist believed necessary?

Would you say ...

a big problem, .............................. 1
a small problem, or .......................... 2
not a problem? ............................... 3
REF ........................................ -7
DK .......................................... -8

[Code One]
AC44
====

In the last 12 months, was anyone in the family delayed in getting dental care, tests, or treatments they or a dentist believed necessary?

YES .................................... 1
NO ..................................... 2 {AC48A}
REF ................................... -7 {AC48A}
DK .................................... -8 {AC48A}

IF CODED '1' (YES) AND A SINGLE-PERSON RU, AUTOMATICALLY CODE PERSON AS 'DELAY IN RECEIVING DENTAL CARE' AT AC45 BY CAPI AND GO TO LOOP_06

IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE WITH AC45
AC45
=====

Who was that?

PROBE: Was anyone else in the family delayed in getting dental care, tests, or treatments they or a dentist believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER.
TO LEAVE, PRESS ESC.

[1. First Name, [Middle Name], Last Name-65]
[2. First Name, [Middle Name], Last Name-65]
[3. First Name, [Middle Name], Last Name-65]

----------------------------------------------------
| ROSTER DEFINITION: THIS ITEM DISPLAYS THE RU-MEMBERS-ROSTER. |
----------------------------------------------------

LOOP_06
======

----------------------------------------------------
| FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC46 - END_LP06 |
----------------------------------------------------

----------------------------------------------------
| LOOP DEFINITION: LOOP_06 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE DELAY IN RECEIVING DENTAL CARE. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS: |
| - PERSON IS NOT DECEASED |
| - PERSON IS NOT INSTITUTIONALIZED |
| - PERSON HAD A DELAY IN RECEIVING DENTAL CARE |
| (I.E., PERSON WAS SELECTED AT AC45) |
----------------------------------------------------
AC46
====

(PERSON'S FIRST MIDDLE AND LAST NAME)

SHOW CARD AC-4.

Which of these best describes the main reason (PERSON) (were/was) delayed in getting dental care, tests, or treatments (he/she) or a dentist believed necessary?

COULN'T AFFORD CARE ......................... 1
INSURANCE COMPANY WOULDN'T APPROVE,
   COVER, OR PAY FOR CARE ................. 2
DOCTOR REFUSED TO ACCEPT FAMILY'S
   INSURANCE PLAN ......................... 3
PROBLEMS GETTING TO DOCTOR'S OFFICE ...... 4
DIFFERENT LANGUAGE .......................... 5
COULN'T GET TIME OFF WORK .................. 6
DIDN'T KNOW WHERE TO GO TO GET CARE ..... 7
WAS REFUSED SERVICES ....................... 8
COULN'T GET CHILD CARE ...................... 9
DIDN'T HAVE TIME OR TOOK TOO LONG ...... 10
OTHER ....................................... 91
REF ....................................... -7
DK ......................................... -8

[Code One]

AC47
====

(PERSON'S FIRST MIDDLE AND LAST NAME)

SHOW CARD AC-5.

How much of a problem was it that (PERSON) (were/was) delayed in getting dental care, tests, or treatments (he/she) or a dentist believed necessary?

Would you say ...

a big problem, .......................... 1
a small problem, or ..................... 2
not a problem? ............................ 3
REF ....................................... -7
DK ......................................... -8

[Code One]
END_LP06
======

------------------------------------------------------------------
| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |      |
| MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION          |

------------------------------------------------------------------
| IF NO OTHER PERSONS MEET THE STATED CONDITIONS,             |
| END LOOP_06 AND CONTINUE WITH AC48A                         |

------------------------------------------------------------------

AC48A
=====

In the last 12 months, did anyone in the family or a doctor believe they needed **prescription medicines**?

YES .................................... 1
NO ......................................... 2 {BOX_06}
REF ...................................... -7 {BOX_06}
DK ...................................... -8 {BOX_06}

AC48
=====

In the last 12 months, was anyone in the family unable to get **prescription medicines** they or a doctor believed necessary?

YES .................................... 1
NO ......................................... 2 {AC52}
REF ...................................... -7 {AC52}
DK ...................................... -8 {AC52}

------------------------------------------------------------------
| IF CODED '1' (YES) AND A SINGLE-PERSON RU,                  |
| AUTOMATICALLY CODE PERSON AS 'UNMET NEED FOR                |
| PRESCRIPTION MEDICINES' AT AC49 BY CAPI AND GO TO LOOP_07   |

------------------------------------------------------------------

------------------------------------------------------------------
| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE          |
| WITH AC49                                                  |


26-37
Who was that?

PROBE: Was anyone else in the family unable to get prescription medicines they or a doctor believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER.
TO LEAVE, PRESS ESC.

[1. First Name, [Middle Name], Last Name-65]
[2. First Name, [Middle Name], Last Name-65]
[3. First Name, [Middle Name], Last Name-65]

LOOP_07

FOR EACH ELEMENT IN THE RU-MEMBERS-ROSTER, ASK AC50 - END_LP07

LOOP DEFINITION: LOOP_07 COLLECTS THE MAIN REASON AND THE PROBLEM WITH THE UNMET NEED FOR PRESCRIPTION MEDICINES. THIS LOOP CYCLES ON RU MEMBERS WHO MEET THE FOLLOWING CONDITIONS:
- PERSON IS NOT DECEASED
- PERSON IS NOT INSTITUTIONALIZED
- PERSON HAD AN UNMET NEED FOR PRESCRIPTION MEDICINES (I.E., PERSON WAS SELECTED AT AC49)
AC50

(Person's First Middle and Last Name)

Show Card AC-4.

Which of these best describes the main reason (Person) (were/was) unable to get prescription medicines (he/she) or a doctor believed necessary?

- Couldn't afford care ......................... 1
- Insurance company wouldn't approve, cover, or pay for care .................... 2
- Doctor refused to accept family's insurance plan .................................. 3
- Problems getting to doctor's office ................................................. 4
- Different language ............................................................................ 5
- Couldn't get time off work ............................................................. 6
- Didn't know where to go to get care ............................................... 7
- Was refused services ........................................................................ 8
- Couldn't get child care ..................................................................... 9
- Didn't have time or took too long ..................................................... 10
- Other ................................................................................................. 91
- Ref ................................................................................................. -7
- Dk ................................................................................................. -8

[Code One]

AC51

(Person's First Middle and Last Name)

Show Card AC-5.

How much of a problem was it that (Person) did not get prescription medicines (he/she) or a doctor believed necessary?

Would you say ...

- A big problem, ............................................. 1
- A small problem, or ................................... 2
- Not a problem? .......................................... 3
- Ref .......................................................... -7
- Dk ............................................................. -8

[Code One]
END_LP07

------------------------------------------------------------------
| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
| MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION |
------------------------------------------------------------------

------------------------------------------------------------------
| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
| END LOOP_07 AND CONTINUE WITH AC52 |
------------------------------------------------------------------

AC52

In the last 12 months, was anyone in the family **delayed** in getting **prescription medicines** they or a doctor believed necessary?

YES .................................... 1
NO ..................................... 2 {BOX_06}
REF ................................... -7 {BOX_06}
DK .................................... -8 {BOX_06}

------------------------------------------------------------------
| IF CODED '1' (YES) AND A SINGLE-PERSON RU, |
| AUTOMATICALLY CODE PERSON AS 'DELAY IN RECEIVING |
| PRESCRIPTION MEDICINES' AT AC53 BY CAPI AND GO TO |
| LOOP_08 |
------------------------------------------------------------------

------------------------------------------------------------------
| IF CODED '1' (YES) AND A MULTI-PERSON RU, CONTINUE |
| WITH AC53 |
------------------------------------------------------------------
Who was that?

PROBE: Was anyone else in the family delayed in getting prescription medicines they or a doctor believed necessary?

TO TURN CHECK MARK ON/OFF, USE ARROW KEYS, PRESS ENTER.
TO LEAVE, PRESS ESC.

[1. First Name, [Middle Name], Last Name-65]
[2. First Name, [Middle Name], Last Name-65]
[3. First Name, [Middle Name], Last Name-65]
AC54
====

(PERSON'S FIRST MIDDLE AND LAST NAME)

SHOW CARD AC-4.

Which of these best describes the main reason (PERSON) (were/was) delayed in getting prescription medicines (he/she) or a doctor believed necessary?

COULN'T AFFORD CARE ......................... 1
INSURANCE COMPANY WOULDN'T APPROVE,
   COVER, OR PAY FOR CARE .................. 2
DOCTOR REFUSED TO ACCEPT FAMILY'S
   INSURANCE PLAN .......................... 3
PROBLEMS GETTING TO DOCTOR'S OFFICE ...... 4
DIFFERENT LANGUAGE .......................... 5
COULN'T GET TIME OFF WORK .................. 6
DIDN'T KNOW WHERE TO GO TO GET CARE ...... 7
WAS REFUSED SERVICES ........................ 8
COULN'T GET CHILD CARE ...................... 9
DIDN'T HAVE TIME OR TOOK TOO LONG .......... 10
OTHER ......................................... 91
REF ........................................... -7
DK ............................................. -8

[Code One]

AC55
====

(PERSON'S FIRST MIDDLE AND LAST NAME)

SHOW CARD AC-5.

How much of a problem was it that (PERSON) (were/was) delayed in getting prescription medicines (he/she) or a doctor believed necessary?

Would you say ...

a big problem, .......................... 1
a small problem, or ...................... 2
not a problem? .............................. 3
REF ..................................... -7
DK .......................................... -8

[Code One]
END_LP08
========

-----------------------------------------------
| CYCLE ON NEXT PERSON IN THE RU-MEMBERS-ROSTER WHO |
| MEETS THE CONDITIONS STATED IN THE LOOP DEFINITION |
-----------------------------------------------

-----------------------------------------------
| IF NO OTHER PERSONS MEET THE STATED CONDITIONS, |
| END LOOP_08 AND CONTINUE WITH BOX_06           |
-----------------------------------------------

BOX_06
======

-----------------------------------------------
| GO TO NEXT QUESTIONNAIRE SECTION               |
-----------------------------------------------